

# Le Montmartre

LONDON | PARIS | SYDNEY

## Terms & Conditions

### 1. Placing orders.

To make a purchase, simply browse Le Montmartre website and click on any items that you wish to add to your order. By ordering on our website, you confirm that you have been given authority to order for the company's catering needs. We accept orders (including changes and cancellations) until 11pm on the day before delivery. We can also accommodate same day orders with at least 2h notice, if you call us on 0207 936 4108. There is no booking fee when ordering online, while there is a £5 service fee for email & phone orders.

### 2. Cancellation of order.

There is no charge for orders cancelled on the day before via your account for office catering orders.

On the day of delivery, the cancellation charge is 100% for all orders cancelled.

About pop up events catering, the charge is 50% when cancelled on the 2 working days before the event, and 100% if cancelled on the same day (working days are Monday to Friday)

### 3. Prices

All our menu prices exclude VAT. VAT will be charged in keeping with current regulations. Our prices are subject to change. Our latest prices are featured on our website.

### 4. Payment terms

Payment is made by credit card when booking online.

### 5. Delivery timing

The delivery will take place within the 60 minutes before the booked time. For example, for a lunch delivery booked for 12pm, the delivery will take place between 11am and 12pm. However, Le Montmartre will do its best to deliver within the 30 minutes window as shown on the booking.

## 6. Non-Returnable

For reasons of hygiene and public health, exchanges are not available for food items.

## 7. Company details

Le Montmartre is the trading name of Douce France Limited. Tel. 020 7936 4108. Company registration number 6891368. VAT number 981 5795 67

## 8. Privacy policy.

8.1. We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

8.2. You are legally entitled to request details of the personal information which we hold about you, under the UK's Data Protection Act 1998.

8.3. All information provided to Le Montmartre will be kept strictly confidential.